

Welsh Language Scheme prepared under the Welsh Language Act 1993

Revised September 2007



Noddir gan
Lywodraeth
Cynulliad Cymru
Sponsored by
Welsh Assembly
Government

AMGUEDDFA CYMRU – NATIONAL MUSEUM WALES

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**This Scheme should be read in conjunction with Amgueddfa Cymru –
National Museum Wales's Equal Opportunities and Sustainability
Policies.**

PREFACE

Under the Welsh Language Act 1993 every public body providing services to the public in Wales has to prepare a scheme setting out how it will provide those services in Welsh.

This is our scheme.

It describes how we will give effect, so far as is both appropriate in the circumstances and reasonably practicable, to the principle established by the Welsh Language Act that, in the conduct of public business and the administration of justice in Wales, the Welsh and English languages should be treated on a basis of equality.

The scheme covers the services that we provide to the public in Wales.

In this scheme, the term 'public' means individuals, legal persons and corporate bodies. It includes the public as a whole, or a section of the public, as well as individual members of the public. The term includes voluntary organizations and charities. Directors and others representing limited companies are also within the meaning of the term 'public'. It does not, however, include persons who are acting in a capacity that is representative of the Crown, Government or the State. Consequently, persons who fulfil official functions of a public nature, even though they are legal persons, do not come within the meaning of the word 'public' when they are fulfilling those official functions.

Further information about the scope and purpose of Welsh language schemes can be found in the Welsh Language Board's guidelines (www.Welsh-language-board.org.uk).

This scheme was approved by the Welsh Language Board under Section 14 of the Act. It came into effect on 27 September 2007.

INTRODUCTION

The Welsh Assembly Government's strategic vision for its current four-year term is set out in *Wales: A Better Country* and it has four key priority outcomes:

- helping more people into jobs
- improving health and well being
- developing strong and safe communities
- creating better jobs and skills.

According to Amgueddfa Cymru – National Museum Wales's Charter (1907, revised 1991), the underlying purpose behind the creation and existence of the Museum is 'the advancement of the education of the public.' We develop, care for, study and encourage access to our collections for the benefit of society in perpetuity.

As the national institution charged with preserving and safeguarding the treasures of Wales, we are committed to maintaining our cultural identity and diversity as a nation. Our exhibitions and the collections inherent in them offer opportunities to promote and raise awareness of Welsh heritage – its history, culture, nature, diversity and language.

As such, the dimension of *Wales: A Better Country* that is most relevant to Amgueddfa Cymru is 'strengthening Wales's cultural identity and helping to create a bilingual country'. The Assembly Government's policies in relation to this dimension are primarily set out in three supporting strategies: *Cymru Greadigol – Creative Future*, *Iaith Pawb* and *Dysgu Byw'n Wahanol – Learning to Live Differently*.

'The advancement of the education of the public' is clearly an outward-facing public service delivery role and, as such, Amgueddfa Cymru's commitment to mainstreaming the Welsh language is central to our Welsh Language Scheme.

We intend to build on our success and reflect our strong support for the Welsh Assembly Government's own strategy, *Iaith Pawb: National Action Plan for a Bilingual Future*.

The implementation of our Communication Skills Strategy will further strengthen Amgueddfa Cymru's commitment to becoming a centre of excellence for proactive face-to-face Welsh and English language service provision.

As part of the process of preparing our draft Welsh Language Mainstreaming Strategies and beyond, we have already conducted a thorough review of the Welsh Language Scheme and Communications Skills Strategy to reflect the aspirations of *Iaith Pawb* and the expectations of the Welsh Assembly Government.

AMGUEDDFA CYMRU

Amgueddfa Cymru exists to promote the wider knowledge and better understanding of Wales, its history, culture and place in the world, through its knowledge and multidisciplinary collections which are international in scope and importance.

Amgueddfa Cymru is an independent institution founded by Royal Charter and funded in the main by the National Assembly Government. The Mission Statement above defines our aims and purposes.

Amgueddfa Cymru currently has eight sites open to the public:

National Museum Cardiff

St Fagans: National History Museum

The National Slate Museum, Llanberis

Big Pit: National Coal Museum, Blaenafon

The National Roman Legionary Museum, Caerleon

The National Wool Museum, Dre-fach Felindre

The National Waterfront Museum, Swansea

The National Collections Centre, Nantgarw

Amgueddfa Cymru welcomes some 1.5m visitors a year to its museums, from Wales, the rest of Britain and throughout the world, and through its collections and their interpretation, strives to deepen and extend the awareness of Wales, including the Welsh language and its rich cultural heritage.

As a centre of academic excellence in its varied disciplines, it receives enquiries from the public and other institutions alike and, through its educational service, aims to make our knowledge available to students of all ages.

Amgueddfa Cymru employs over 650 staff throughout Wales under its Director General and is accountable to its Board of Trustees under the Royal Charter.

The Museum's website address is: www.museumwales.ac.uk/

SERVICE PLANNING AND DELIVERY

Policies and initiatives

This Scheme has been approved by the Museum's Trustees, Director General and the senior staff involved in policy formulation who are aware of Amgueddfa Cymru's responsibilities under the Act.

Amgueddfa Cymru is committed to considering the Welsh language in all aspects of its work and in everything that it does, with the aim of ensuring that every opportunity is taken to

- promote and support the Welsh language
- contribute to the vision of a bilingual Wales
- plan, provide and evaluate services.

If we develop policies or initiatives in the future they will be consistent with this scheme.

Delivery of services

Amgueddfa Cymru is committed to ensuring that visitors to any of its museums may enjoy the collections in its care equally through the medium of Welsh or English through provision, for example, of texts and interpretation in Welsh and English, and that visitors making enquiries whether in person or otherwise, may do so, as far as reasonably possible, in either language. The geographical spread of the Museum means that the linguistic context in which they operate varies considerably – from largely English-speaking Caerleon in the south-east to Llanberis where a high proportion of the surrounding community is Welsh-speaking. Our Communication Skills Strategy will provide equality of access to visitors and others in the two official languages of Wales – Welsh and English.

The means by which Amgueddfa Cymru intends to provide this service is set out below.

The standard of service in Welsh

Amgueddfa Cymru is committed to

- ensuring that, having regard to the principles of the Citizens' Charter, its own Charter Standard Statement and the Welsh Language Act of 1993, it delivers an equally high quality service in Welsh and English
- setting standards relating to the provision of services and dealings with the public in Welsh, which will be publicised and regularly monitored. The standards themselves will be monitored, as will their implementation.

The commitment to providing an equally high standard of service in both Welsh and English – at all our locations – will be referred to and confirmed in Amgueddfa Cymru's key policy documents such as the Annual Report and the Corporate Plan.

Our regulatory functions and services undertaken on our behalf by third parties

Any agreements or arrangements which we make with third parties will be consistent with the relevant parts of this scheme, when those agreements or arrangements relate to the provision of services to the public in Wales.

This will include services which are contracted out, granting licences and granting other permissions.

Standards of quality

Services provided in Welsh and English will be of equal quality and will be provided within the same timescale.

Awarding grants and loans

When we award grants and loans for activities to be undertaken in Wales, we will include conditions with regard to the use of Welsh. In doing this, we will have regard to the Welsh Language Board's guidelines as outlined in *Awarding Grants, Loans and Sponsorship, Welsh Language Issues*.

DEALING WITH THE WELSH-SPEAKING PUBLIC

Dealing with visitors

In order to build on our success and reflect our strong support for the Welsh Assembly Government's own strategy, *Iaith Pawb: National Action Plan for a Bilingual Wales*, Amgueddfa Cymru is mainstreaming the Welsh language. The focus for this mainstreaming is our Communication Skills Strategy.

Under our current Welsh Language Scheme, we make every effort to recruit bilingual staff to reflect the needs and requirements of our visitors. Appropriate use of Welsh and appropriate responses to requests from Welsh-speakers, over the telephone, by e-mail and in person, are included in Amgueddfa Cymru's induction training for all staff.

The implementation of the Communication Skills Strategy will further strengthen Amgueddfa Cymru's commitment to becoming a centre of excellence for proactive face to face Welsh and English service provision.

Arranged or pre-booked visits and meetings – for example by schools or other groups – will be planned so that the service will be available in Welsh or English, apart from the occasions when the nature of the enquiry is very specific and the response depends upon the individual expertise of the staff.

Guidelines on how to deal with enquiries in Welsh as well as all other dealings with the Welsh-speaking public will be distributed to all staff. The relevance of

the Scheme to staff on an individual level will be introduced to all new staff through the induction course and a summary of the scheme will appear on the Intranet.

Correspondence

Our normal practice will be as follows:

When someone writes to us in Welsh we will issue a reply in Welsh (if a reply is required). Our target time for replying will be the same as for replying to letters written in English.

When we initiate correspondence with an individual, group or organization in Wales, we will do so in Welsh and English unless we know that they would prefer to correspond in Welsh or English only.

When we send standard or circular correspondence to several recipients in Wales, it will be in Welsh and English unless we know that all recipients would prefer to receive it in Welsh or English only.

If the Welsh and English versions of any correspondence have to be published separately, our normal practice will be to ensure that both versions are available at the same time.

Enclosures sent with bilingual letters will be in Welsh and English, when available.

Enclosures sent with Welsh letters will be Welsh or bilingual, when available.

The above will apply to e-mail correspondence as well as paper correspondence.

All hard-copy Welsh correspondence that we issue will be signed.

We will use a scoring system, to be agreed with the Board, to identify objectively any standard or circular correspondence which need not be published in Welsh, or in Welsh and English (for instance, when the correspondence is very technical or lengthy).

Telephone communication

Our normal practice is to ensure that the public can speak in Welsh or English when dealing with us by telephone.

Our switchboard staff will answer with a Welsh and English greeting.

Our main switchboard will use a Welsh and English message on its answer phone.

We will encourage the rest of our staff to answer the telephone with a Welsh and English greeting and use Welsh and English messages on their personal answer-phones.

If the caller wishes to speak Welsh, our switchboard will try to connect the call to a Welsh speaker qualified to deal with the enquiry.

If a caller rings one of our direct lines and wishes to speak Welsh, but the person taking the call cannot do so, they will try to transfer the call to a Welsh-speaking colleague qualified to deal with the enquiry.

If no Welsh speaker qualified to deal with the enquiry is available, the caller will be given the choice, as appropriate, of having a Welsh speaker phone back as soon as possible, continuing the call in English or submitting their query in Welsh, by letter or e-mail.

We will regularly update the existing directory of Welsh speakers to whom calls may be transferred on the Intranet.

Our automated telephone systems will give callers from Wales the choice of conducting their phone call in Welsh or English. This service will be available only to customers whose telephones are linked to a digital telephone exchange and to those who have not withheld their telephone numbers.

When we set up telephone help-lines, or similar facilities, to give information, services or support to the public, we will provide a Welsh language service. This will be advertised alongside the English language service. Both services will share the same telephone number.

Public meetings

We will provide simultaneous translation from Welsh into English at our public meetings unless we have established that all participants are likely to use the same language.

Invitations and advertisements for public meetings will be Welsh and English and either note that translation facilities will be available or invite the public to let us know in advance in which language they wish to speak.

We will let those attending public meetings know when translation facilities are available – and encourage contributions in Welsh.

Our normal practice will be to provide papers and other information for public meetings in Welsh and English – and for all published reports or papers produced following public meetings to be published in Welsh and English.

Where possible, public meetings will include public lectures, courses, seminars and workshops run by or on behalf of the Museum.

Other meetings with the public in Wales

When we arrange or attend face-to-face meetings with the public, we will establish their language preference at the earliest opportunity and, whenever possible, ensure that a suitably qualified Welsh speaking member of staff deals with those whose preferred language is Welsh.

If no suitably qualified Welsh speaker is available, we will offer the choice of continuing the meeting in English, or dealing with the subject by corresponding in Welsh.

Where possible, the above will also apply to meetings held using videoconferencing and similar equipment.

Other dealings with the public in Wales

When we undertake public surveys, our normal practice will be to ensure that all aspects of communication with the public will be in Welsh and English.

Whenever practicable, respondents will be asked if they wish to respond to the survey in Welsh or English.

Our normal practice will be to ensure that announcements made over public address systems in Wales are made in Welsh and English.

Any audio-visual displays, audio tours or interactive media that we prepare will be in Welsh and English.

Audible messages in the lifts in our offices in Wales will be in Welsh and English.

AMGUEDDFA CYMRU'S PUBLIC FACE

Corporate identity

We will adopt a bilingual corporate identity in Wales. Our name, contact details, logo, slogans and other standard information will appear in Welsh and English on all material that displays our corporate identity. Where both languages are used together, Welsh text will appear above English text, or, if side by side, Welsh will be on the left and English on the right.

Amgueddfa Cymru and each of its museums will be known by their names in Welsh and English and all stationery material sent and available to the public will be in Welsh and English. This includes:

name, address, visual identity

corporate slogan (if any or if adopted)
letterheads, fax sheets, business cards, compliment slips
identification badges
bills, receipts, till slips and cheques
menus, opening hours and events lists
posters, maps and vouchers
CD Roms, internet materials and e-mail templates

Amgueddfa Cymru is committed to ensure that in all circumstances where the corporate identity is portrayed, on vehicles, buildings, saleable items such as t-shirts etc. it shall be in a bilingual format as above.

We may use Welsh-only branding for some initiatives.

Signage

Where a symbol cannot be used, our normal practice will be to ensure that all of our permanent and temporary signs, which give information to the public, will be Welsh and English with the Welsh and English text being treated equally with regard to size, legibility and prominence.

We will adhere to this practice whenever signs are being installed for the first time, or whenever we are replacing signs.

If separate Welsh and English signs are provided, they will be equal in terms of format, size, quality and prominence.

We will adhere to this practice whenever signs are being installed for the first time, or whenever we are replacing signs.

The above will apply to all types of signs, including electronic signs.

Exhibitions, displays, events and activities

We are committed to ensure that:

- all texts for permanent exhibitions are in Welsh and English
- all texts for temporary exhibitions/displays/activities organized by Amgueddfa Cymru are in Welsh and English
- all texts for travelling exhibitions and loans originating from Amgueddfa Cymru and for use in Wales are in Welsh and English
- all texts for exhibitions/displays/activities organized by other organizations in Wales for use by Amgueddfa Cymru are in Welsh and English

- in the case of exhibitions or displays brought in from outside Wales, an explanation will be given, in Welsh and English, of the nature and origin of the display, along with relevant supporting and educational materials
- all developments to interpret the permanent and temporary displays, such as audio guides, interpretative film, dramatic reconstructions etc. and all NMGW Enterprises Ltd produced merchandise associated with exhibitions will be in Welsh and English
- the exhibition programme will reflect our commitment to Wales and both its official languages.

Publications

Documents produced by Amgueddfa Cymru for distribution to the general public in Wales will appear in Welsh and English. We will use a scoring system, agreed with the Board, to identify objectively when documents should be produced bilingually or in English only.

Our normal practice will be to publish material made available to the public in Welsh and English, with the Welsh and English versions together in one document.

If the Welsh and English versions have to be published separately (for instance, where a single document would be too lengthy or bulky), both versions will be of equal size and quality – and our normal practice will be to ensure that both versions are available at the same time and are equally accessible. Each version will note clearly that the material is available in the other language.

If Amgueddfa Cymru co-ordinates publication of any material with other organizations for use in Wales, we will ensure that it is produced as a Welsh and English version or that the Welsh version is issued simultaneously with the English version.

Consideration will be given to producing special interest, scholarly and ephemeral items in Welsh and English in small quantities, depending on demand and relevance, using the scoring system approved by the Welsh Language Board, and reflecting individual demand. Otherwise monolingual versions will be printed, depending on the target market.

If not available free of charge, the price of a bilingual document will not be greater than that of a single language publication – and the price of separate, Welsh and English versions will be the same.

The above applies to all material produced by Amgueddfa Cymru but does not include published material from other sources for sale through its retail outlets.

The above will also apply to material made available electronically on our website, on CD Rom or otherwise.

New media/technology

Our websites will include pages in both Welsh and English.

Our normal practice will be to provide Welsh versions of the interactive pages on our websites.

When designing new websites, or redeveloping our existing websites, we will take into account the Welsh Language Board's *Bilingual Software Guidelines and Standards*.

When we post English language publications on our website, our normal practise will be to post the Welsh version at the same time. Where an English-only publication is posted, we will provide a Welsh summary as a minimum.

Information and Communications Technology

The need to provide information and services in Welsh, and operate in accordance with this scheme, will be catered for as we develop, design and purchase information and communications technology products and services.

We will modify our existing information and communications technology systems to ensure that they enable us to provide information and services in Welsh – and operate in accordance with this scheme.

As we develop or procure ICT systems we will take into account the Board's *Bilingual Software Guidelines and Standards*.

Forms and associated explanatory material

Our normal practice will be to ensure that all forms and associated explanatory material for use by the public in Wales will be fully Welsh and English, with the Welsh and English versions together in one document. This will include interactive forms published on our websites.

If the Welsh and English versions have to be published separately (for instance, where a single document would be too lengthy or bulky), both versions will be in the same format and of equal quality – and we will ensure that both versions are available at the same time and are equally accessible. Each version will note clearly that the material is available in the other language.

We will use a scoring system, to be agreed with the Board, to identify objectively when forms should be published as separate Welsh and English versions or as Welsh and English documents.

When we enter information on Welsh versions of forms that are sent to the public, we will do so in Welsh.

When we enter information on bilingual forms that are sent to the public, we will do so in Welsh and English unless we know that the recipients would prefer to receive the information in Welsh or English only.

When other organizations distribute forms on our behalf, we will ensure that they do so in accordance with the above.

Press notices

Press releases to the press and broadcasting media in Wales will be issued in Welsh and English.

When we post press releases on our website, they will always be posted in Welsh and English.

Where possible, we will ensure that Welsh speakers are available to undertake interviews with the Welsh language press and broadcasting media.

Advertising and publicity activities

All of the publicity, public information, exhibition and advertising material we use in Wales will be produced in Welsh and English, or as separate Welsh and English versions. If the Welsh and English versions have to be published separately, both versions will be equal with regard to size, prominence and quality – and both versions will be available simultaneously and will be equally accessible.

Any advertisements placed in English language newspapers (or similar material) distributed mainly or wholly in Wales, will be Welsh and English, or will appear as separate Welsh and English versions (with both versions appearing simultaneously, and being equal with regard to size, prominence and quality).

In Welsh language publications advertisements will be in Welsh only.

Television, cinema and radio advertising will be conducted in Welsh and English. Television campaigns which appear on S4C during Welsh programming hours will be in Welsh. Radio campaigns broadcast on Radio Cymru or during Welsh language programmes on commercial radio stations will be in Welsh.

Our normal practice will be to avoid using Welsh language subtitles, or dubbing adverts into Welsh.

Telephone response lines and other ways of responding to campaigns in Wales will be in Welsh and English or will include a separate Welsh response service.

When staffing exhibition stands and displays, our normal practice will be to ensure that suitably qualified Welsh speakers attend, as necessary.

Official Notices: Public notices and staff recruitment advertising

Official notices, public notices and staff recruitment notices placed in English language newspapers (or similar media) distributed mainly or wholly in Wales, will be in Welsh and English, or appear as separate Welsh and English versions. Notices will be in Welsh in Welsh language publications.

The Welsh and English versions will be equal in terms of format, size, quality and prominence – whether produced as a single Welsh and English version, or as separate Welsh and English notices.

In the English language media, posts where the ability to speak Welsh is essential may be advertised in Welsh, with a brief description in English.

Recruitment notices placed in English language journals (and other publications) with a UK-wide distribution may be in English, unless the post is one where the ability to speak Welsh is essential, in which case the notice may be fully bilingual, or in Welsh with a brief explanation in English.

Any official notices, public notices or staff recruitment notices placed elsewhere in Wales will be Welsh and English.

IMPLEMENTING AND MONITORING THE SCHEME

Staffing

All of our workplaces that have contact with the public in Wales need access to sufficient and appropriately skilled Welsh speaking staff to enable those workplaces to deliver a full service in Welsh. The following procedures will be implemented accordingly:

We will identify those workplaces and jobs where the ability to speak Welsh is desirable or essential. This requirement may be defined as a component of a workplace or team, or it may be attached to a particular job. This will be implemented through our Communication Skills Strategy (Appendix A).

We will continually monitor the linguistic requirements of all new and existing posts through our Communication Skills Strategy.

The results of these two exercises will be compared to identify workplaces where there is a shortage of Welsh speaking staff.

We will respond to any shortages through our recruitment and training activities.

We will also consider the possibility of transferring staff able to speak Welsh to fill those posts where the ability to speak Welsh is desirable or essential.

Our normal practice will be to ensure that our reception areas and main switchboards are always able to offer a service in Welsh.

Recruitment

When recruiting staff we will be guided by the information gathered by following the procedures described under *Staffing* above.

When fluency in Welsh is considered to be desirable or essential this will be stated in job competencies and advertisements.

Where no suitable Welsh speaking candidates can be found for a post where Welsh is desirable, the person appointed will be encouraged to learn Welsh.

A candidate unable to speak Welsh may be appointed to a post for which Welsh is considered *essential*, but where time can be allowed to learn the language. In these cases, learning the language to the required level of competence, within a reasonable agreed period, will be a specific performance criterion.

When no suitable Welsh speaking candidates can be found for a post where Welsh is *essential* (or whilst a candidate unable to speak Welsh has been appointed and is learning the language) we will make temporary arrangements under which the Welsh language service can be provided (by using, for example, Welsh speaking staff from elsewhere in our organization to deliver parts of the service).

Information packs and application forms will be provided in Welsh and English for all of our jobs

Learning Welsh

Our staff will be encouraged to learn or improve their Welsh – and we will support those who wish to do so.

We will fund this training and allow staff to attend courses during work.

Vocational training

We will develop the ability of our Welsh speaking staff to operate in Welsh by providing vocational training in Welsh, whenever practicable.

Information and communications technology

The need to provide information and services in Welsh, and operate in accordance with this scheme, will be catered for as we develop, design and purchase information and communications technology products and services.

Whenever possible, we will modify our existing information and communications technology systems to ensure that they enable us to provide information and services in Welsh – and operate in accordance with this scheme.

Partnership working

When we are the strategic and financial leader within a partnership, we will ensure that any public service aspects comply with this scheme

When we join a partnership which another organization is leading, our input to the partnership will comply with this scheme and we will encourage the other partners to comply.

When we are a partner in a consortium, we will encourage the consortium to comply with this scheme. When acting in the name of the consortium, we will operate in accordance with this scheme.

IMPLEMENTATION ARRANGEMENTS

The measures in this scheme carry the full authority, support and approval of our organization.

Managers will have the responsibility of implementing those aspects of the scheme relevant to their work.

We will designate a senior member of staff to co-ordinate the work required to deliver, monitor and review this scheme.

We will prepare, and continuously update, a detailed action plan to be agreed with the Board, setting out how we will ensure that we will operate in accordance with this scheme. The action plan will come into effect on the date on which the scheme comes into effect, or as soon as possible thereafter. The plan will include targets, deadlines and a report on progress against each target.

The scheme will be publicised to our staff, and to the public in Wales. It will be published on our website in a prominent place.

We will produce desk instructions, or similar guidance, for our staff to ensure that they know how to implement the measures contained in this scheme.

Existing desk instructions, or similar guidance used by our staff, will be amended to reflect the measures contained in this scheme.

We will arrange briefing and training sessions for our staff to ensure awareness of this scheme – and to explain how it will affect their day to day work.

We will ensure that we use only qualified translators or interpreters to help with the delivery of this scheme.

Any form of contact with the public in Wales, which is not specifically dealt with by this scheme, will be undertaken in a manner which is consistent with the general principles enshrined in this scheme.

MONITORING

We will monitor our progress in delivering this scheme against the targets set out in its accompanying action plan, our Mainstreaming strategy and our Communication Skills Strategy.

Our existing monitoring and reporting procedures will include reference to progress in delivering this scheme, as appropriate.

We will send monitoring reports to the Welsh Language Board, when requested by them, outlining progress in delivering this scheme.

REVIEWING AND AMENDING THE SCHEME

We will review this scheme within four years of its approval by the Welsh Language Board.

Also, from time to time, we may need to review this scheme, or propose amendments to this scheme, because of changes to our functions, or to the circumstances in which we undertake those functions, or for any other reason.

No changes will be made to this scheme without the Welsh Language Board's approval.

COMPLAINTS AND SUGGESTIONS FOR IMPROVEMENT

Complaints related to this scheme, or suggestions for improvement, should be directed to the senior member of staff with responsibility for the scheme, at the following address:

Robin Gwyn
Director of Communications
Amgueddfa Cymru – National Museum Wales
Cathays Park
Cardiff CF10 3NP

AMGUEDDFA CYMRU - NATIONAL MUSEUM WALES

National Museum Cardiff
Cathays Park
CARDIFF
CF10 3NP

St Fagans: National History Museum
CARDIFF
CF5 6XB

The National Slate Museum
Llanberis
GWYNEDD
LL55 4TY

Big Pit: National Coal Museum
Blaenafon
Torfaen
NP4 9XP

The National Roman Legionary Museum
High Street
CAERLEON
NP6 1AE

The National Wool Museum
Dre-fach Felindre
LLANDYSUL
SA44 5UP

National Waterfront Museum
Oystermouth Road
Swansea
SA1 1TW

The National Collections Centre
Heol Crochendy
Parc Nantgarw
CF15 7QT